# Person & Organization Entry Standards











**Education That Works** 



## What?

- Establishes standards for use of names
- Avoids duplicate and inaccurate records
- Designates record stewards
- Provides helpful tips for finding, creating, and maintaining records

## Why?

#### Quality of data entry = Quality of data integrity

Six years since existing guide was updated (formerly known as Name & Address Entry Standards)



## Revision of the document

- Created and maintained by DIG. Special thanks to:
  - Lisa Anh Nguyen
  - Stephen Brouwers
  - Lindsey Pierce
  - Jay Anderson
  - Kathy Bronson
  - Elizabeth Cole
  - Sarah Steidl
  - Chris Sweet
  - Vanessa Vicente



# Do I need to review the new document?

#### YES!

#### ...but who? Everyone?

- <u>All</u> employees who can access person & organization records in Colleague
- DIG will distribute the guide to all new employees as applicable
- Managers/trainers should be especially familiar with it



## **Guide Highlights**

- Different methods to search for records (helps avoid duplicates)
- Formatting standards for names, addresses, phone numbers, etc.
- Clarity on which name fields to use for which purposes
- Minimal data set required for all person records
- Lives in myClackamas under Resources tab

## Remaining Needs

- Policy and standardization of backdoor registrations
  - Multiple registration tools/paper forms used, collecting inconsistent/incomplete data
    - · Often no explicit consent provided by student, causing liability concerns
  - Backdoor registrations contribute to large portion of duplicate records
  - Many students entering through "backdoor" ultimately pursue credit/degrees/certificates
  - Inconsistency in use of backdoor versus standard entry process
- Continued inclusion of and outreach to Harmony and Wilsonville staff
- Ongoing training and reinforcement of importance of this guide
- Better use of available technologies, less reliance on manual data entry



## **Questions?**